

January 16, 2011

Jim Levie  
HomeScope Residential Construction Management Ltd.  
1500 Bank Street, Suite 415  
Ottawa, ON  
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Dear Jim,

I am pleased to provide you with this letter of reference for your services.

From the first time we met, I knew you were the right person to take care of this project. I really appreciated your candor when responding to my questions. Where others were saying "no problem" you would take the time to explain what was reasonable to expect. For example, yes, you could screw down the floors to reduce the squeaking, but there may be areas where it cannot be eliminated 100%.

The original scope of work included a complete renovation of the three bedrooms on the second floor, including new doors, trim, floors, wiring, lighting, wall and attic insulation and roof vents. While not as extensive as many of your projects, your knowledge and advice proved invaluable for the successful completion - especially as the expected surprises surfaced.

The suggestions and recommendations were clearly explained and made perfect sense. I was looking for someone who could not only make it look good, I wanted it done right so I would never have to deal with issues on the second floor again. With the walls open, it was suggested I add permanent, linked smoke detectors and deal with a minor mould issue. When the workmen went to install the roof vents, it was not only suggested I deal with the deteriorating roof so as not to jeopardize all the work going on inside the house but also add a peak over the bay window to eliminate any chance of future ice damage (as had happened in the past). All suggestions were exactly what was needed to make this job perfect.

In the end, with the help of yourself and your excellent sub-contractors, I ended up with a result that far exceeded my expectations. I look forward to working with you when the time comes to renovate the main floor of my home.

Sincerely,

Lynn Lefevre